



SERVICE BULLETIN

Date 01.07.09

Model: Elise/Exige/Europa/2-Eleven

Number:
2009/01R
Issue 2

CLASS 1

Service Manager	Service Reception	Supervisor	Parts Manager

This 'Issue 2' bulletin 2009/01R replaces the first issue dated 29.05.09, and has been extended to include all vehicles identified in S/B 2009/02. Discard S/B 2009/01R issue 1, and S/B 2009/02.

TITLE: Torque check of rear hub securing bolts on selected vehicles.

REASON: To verify that the factory torque check process has been applied.
 Lotus has identified a small range of Elise derived models where the specified torque check for the three bolts securing the rear hub bearing unit to the hub carrier, may not have been correctly performed. In any such case, there is a danger that an insecure hub could result in loss of vehicle control. Note that the driveshaft and brake disc/calliper are likely to prevent complete loss of the hub/roadwheel assembly.
 This campaign requires that all cars in a small range of affected cars are checked to confirm that all rear hub bolts are secure.

ACTION:

- Lotus is using its own sales records in conjunction with DVLA data to inform the owners of all affected vehicles that a precautionary safety recall applies, and advising them to contact their dealer to have the necessary check/rectification work carried out. A specimen letter is attached for information.
- Notwithstanding the above, dealers should immediately contact their own customers wherever possible, and arrange an early appointment.
- Dealers should immediately check any cars in their sales stock or demonstrator fleet, or any affected customer cars currently on site.

All cars in the affected VIN range (see following pages), and built in the period June 2008 to May 2009, are to be recalled for a torque check of the rear hub bolts.

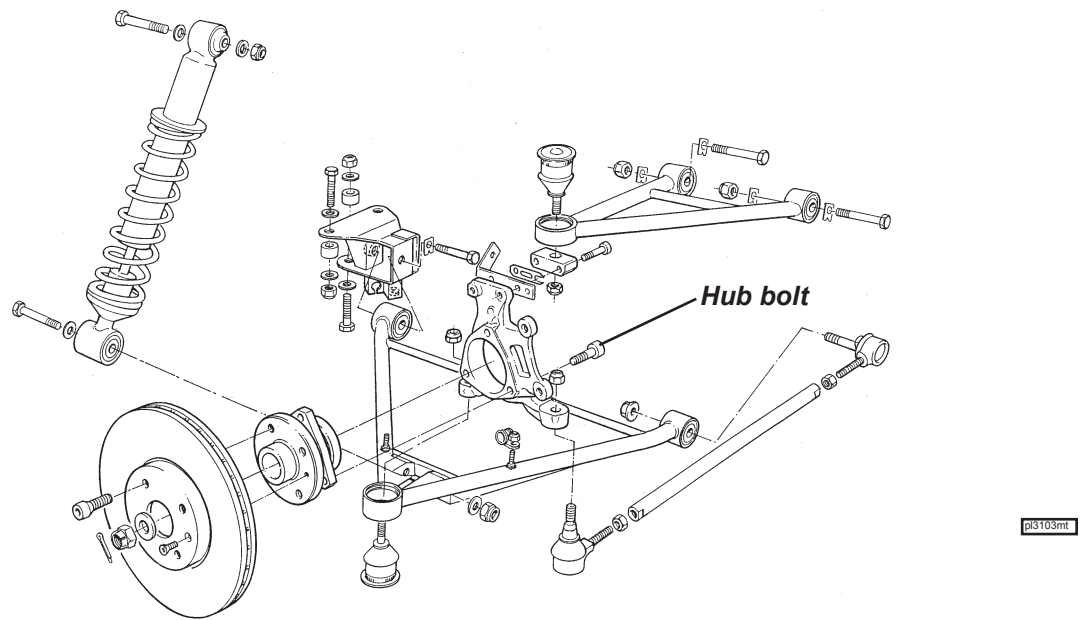
Check on Warranty System that this campaign is still outstanding for the subject car.

Check Procedure

Note: The three hex. head bolts securing the hub bearing unit to the hub carrier are treated with Permabond A130 compound, and torque tightened to 90 Nm. In order to avoid breaking the adhesive bond, and the subsequent need for bolt removal, cleaning and adhesive re-application, the check procedure uses a lower torque setting in conjunction with witness marks.

1. Remove both rear roadwheels.
2. From the inboard side of the hub carrier, match mark the position of the three bolts securing the hub bearing unit to the hub carrier, by scribing a line across the head and onto the carrier.
3. Using a short torque wrench with 19mm crowsfoot adaptor ring, apply a 70 Nm tightening torque to each of the bolts in turn. If a suitable torque wrench or adaptor is not available, use a well fitting thin wall 19mm ring spanner, and apply full manual effort.
4. Examine the match marks to determine if any bolt movement has occurred;
 - if no; mark the bolt heads with white paint, and re-assemble (wheel bolt torque = 105 Nm).
 - if yes; before taking any further action, immediately inform Lotus Warranty by;
 - Telephone; +44 (0)1953 608261
 - E-mail; Warranty@LotusCars.co.uk
 - If instructed to proceed:

Continued.....



- a) Remove the hub carrier from the car -see Service Notes sub-section DH.3.
- b) Thoroughly de-grease and clean the female threads in the hub carrier. Clean the thread of each bolt using a wire brush and Acetone, apply Permabond A130 and re-install, tightening to 90 Nm.
- c) Mark the hub bolt heads with white paint.
- d) Reassemble the suspension - see Service Notes sub-section DH.3.
- e) Refit the roadwheels - wheel bolt torque = 105 Nm.

CHARGES: 1. For the torque check, submit claims via the DC603 bulk campaigns screen. The campaign number is 2009/01R. The times allocated for the torque check are 0.4 hours against operation code 31039000. There should be no need to enter inspection type. Claims for the torque check will automatically be paid and not subject to the normal payment approval procedure.

2. If, following the torque check, any repair is required, contact Customer Services immediately and do not proceed until instructed to do so;
Tel: +44 (0)1953 608844
e-mail: customerservices@lotuscars.co.uk

3. Warranty claims for any authorised repair should be made using the normal warranty claim entry screen, DC602, using the following Position/Operation Codes:-
31039101 Left hand hub retorque 1.6 hours
31039201 Right hand hub retorque 1.6 hours
These will be subject to the normal payment approval procedure.

Note: All claims against S/B 2009/01R and 2009/02 already submitted will be honoured - take no further action.

United Kingdom

2008 model year

SCCNA12348HF21639
 SCCWC11128HN81706
 SCCCA12328HF21730
 SCCSC12198HN11746
 SCCWC11128HN81754
 SCCWC11178HN81796
 SCCPC11168HN31802
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2009 Model Year

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2010 model year

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 SCCPC1118AHD30024
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Europe

2008 model year

SCCAA11118HP81573
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 SCCSC12138HP12283
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 SCCYC11198HP32291
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 SCCZC11108HP32295
 SCCZC11138HD32296
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 SCCYC11198HD32301

2009 model year

SCCZC11119HP30007
 SCCCA12339HG20008
 SCCZC11139HP30011
 SCCZC11179HP30013
 SCCPC11119HP30015
 SCCZC11189HP30019
 SCCYC11109HD30020
 SCCYC11129HD30021
 SCCZC11179HP30027
 SCCYC11129HP30030
 SCCZC11109HP30032
 SCCCA12329HG20033
 SCCYC11129HD30035
 SCCZC11109HD30037
 SCCYC11189HD30038
 SCCCA12339HG20039
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 SCCZC111X9HP30054
 SCCPC11139HD30055
 SCCZC11109HP30063
 SCCZC111X9HP30068
 SCCZC11119HP30072

SCCZC11199HP30076 SCCAA11159HD80421
 SCCYC11159HP30085 SCCZC111X9HD30434
 SCCYC11119HD30091 SCCAA11169HP80436
 SCCDC12159HP10092 SCCAA11119HP80442
 SCCZC11199HP30093 SCCZC11139HP30445
 SCCZC11189HP30103 SCCAA11129HP80448
 SCCZC111X9HP30104 SCCVC11169HP80450
 SCCWC11199HP80107 SCCAA11199HD80454
 SCCDC121X9HP10119 SCCZC11149HP30468
 SCCYC11139HD30156 SCCDC12189HP10474
 SCCYC111X9HP30163 SCCAA11149HD80488
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 SCCWC11179HP80171 SCCYC11189HD30492
 SCCVC11149HP80172 SCCZC11159HP30494
 SCCZC11179HP30173 SCCWC11109HP80495
 SCCPC11119HP30189 SCCZC11199HP30496
 SCCPC11199HD30206 SCCNA123X9HG20497
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 SCCZC11189HD30240 SCCWC11189HP80504
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2010 model year

SCCVC1115AHD80001
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Rest of World

2008 model year

SCCSC12138HN11595
 SCCZC11108HP31678
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 SCCWC111X8HP81720
 SCCYC11198HN31815
 SCCZC11118HP31818
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SCCYC11128HN32076	SCCPC11149HN30052	SCCWC11169HN80284	SCCWC11159HN80566
SCCYC11148HN32080	SCCWC11199HN80053	SCCWC11109HN80295	SCCYC11109HN30571
SCCYC11168HN32081	SCCPC11119HN30056	SCCWC11149HN80297	SCCWC11149HN80588
SCCYC11158HN32086	SCCPC11139HN30057	SCCCA12359HJ20302	SCCAA11169HP80615
SCCYC11178HN32087	SCCWC11189HN80058	SCCYC11199HN30309	SCCZC11119HE30616
SCCYC11108HN32089	SCCWC11169HN80060	SCCZC111X9HN30310	SCCYC11199HN30617
SCCYC11168HN32100	SCCYC11179HN30096	SCCZC11159HN30313	SCCWC11199HN80618
SCCPC11178HP32110	SCCYC11199HN30097	SCCYC11129HN30314	SCCYC11129HN30619
SCCYC11158HN32122	SCCCA12319HF20098	SCCYC11189HN30317	SCCDC12139HN10621
SCCYC11188HN32132	SCCYC11129HN30099	SCCWC11169HN80320	SCCAA11139HP80622
SCCYC11178HN32137	SCCWC11139HN80100	SCCYC11119HN30322	SCCZC11199HE30623
SCCWC11168HN82146	SCCCA12379HF20106	SCCYC11129HN30328	SCCWC111X9HE80627
SCCYC111X8HN32147	SCCYC11119HN30109	SCCDC12179HN10332	SCCAA11149HP80628
SCCZC11188HN32152	SCCWC11169HN80110	SCCDC12199HN10333	SCCYC11149HN30640
SCCZC111X8HN32153	SCCYC111X9HN30111	SCCCA12369HJ20339	SCCYC111X9HN30643
SCCYC11178HN32154	SCCYC11139HN30113	SCCCA12379HJ20348	SCCAA11169HP80646
SCCPC11188HN32157	SCCCA123X9HF20116	SCCDC12129HN10349	SCCAA11169HP80663
SCCYC11198HN32172	SCCYC11109HN30117	SCCCA12359HJ20350	SCCYC11149HN30671
SCCWC11198HN82173	SCCYC11129HN30118	SCCCA12379HJ20351	SCCAA11149HN80686
SCCWC11108HN82174	SCCCA12319HF20120	SCCCA12399HJ20352	SCCAA11169HN80687
SCCYC11118HN32182	SCCYC11129HN30121	SCCCA12309HJ20353	SCCAA11169HN80690
SCCPC11198HN32183	SCCCA12349HF20127	SCCAA11109HH80354	SCCAA11179HN80696
SCCYC11148HN32192	SCCYC11109HN30134	SCCCA12369HJ20356	SCCAA11109HN80698
SCCNA12388HJ22195	SCCYC11149HN30136	SCCCA12389HJ20357	SCCAA11159HN80700
SCCYC11128HN32207	SCCZC11149HN30139	SCCCA123X9HJ20358	SCCAA111X9HN80711
SCCYC11178HP32211	SCCYC11149HN30153	SCCCA12319HJ20359	SCCAA11139HN80713
SCCYC111X8HN32214	SCCYC11119HN30157	SCCCA12389HJ20360	SCCAA11109HN80720
SCCYC11198HN32222	SCCAC11179HN80160	SCCAA11189HH80361	SCCAA11159HN80728
SCCZC11198HN32225	SCCYC11139HN30161	SCCAA111X9HH80362	SCCAA11179HC80739
SCCYC11188HN32227	SCCYC11109HN30165	SCCAA11119HH80363	
SCCZC11168HN32246	SCCAC111X9HN80167	SCCAA11139HH80364	<i>2010 model year</i>
SCCVC11128HN82253	SCCAC11109HN80176	SCCAA11159HH80365	SCCYC1117AHN30006
SCCYC11148HN32256	SCCWC11179HN80178	SCCAA11199HH80367	SCCYC1112AHN30012
SCCYC11198HN32270	SCCZC11139HN30181	SCCAA11109HH80368	SCCYC1118AHN30015
SCCYC11108HN32271	SCCVC11119HN80186	SCCAA11129HH80369	SCCYC1114AHN30027
SCCWC11168HN82289	SCCPC11199HN30192	SCCAA11199HH80370	SCCPC1114AHN30041
SCCNA12368HJ22292	SCCYC11179HN30194	SCCAA11109HH80371	SCCPC1118AHN30043
SCCWC11118HN82300	SCCZC111X9HN30212	SCCZC11169HP30374	SCCPC1116AHD30054
SCCWC11198HN82304	SCCZC11179HN30216	SCCZC11109HE30378	SCCPC1114AHN30055
SCCZC111X8HP32305	SCCPA12339HF20217	SCCZC11199HE30380	SCCYC1119AHN30072
SCCZC11198HN32306	SCCWC11169HN80219	SCCZC11129HE30382	SCCZC1110AHN30076
	SCCPC11159HN30223	SCCWC11189HE80383	SCCWC1111AHN80083
<i>2009 model year</i>	SCCWC11119HN80225	SCCZC11169HE30384	
SCCYC11159HN30002	SCCPC11109HN30226	SCCWC11119HE80385	
SCCYC11179HN30003	SCCZC11119HN30227	SCCWC11139HE80386	
SCCWC11179HN80004	SCCPA123X9HF20229	SCCWC11179HE80388	
SCCYC11129HN30006	SCCZC11139HN30231	SCCWC11199HE80389	
SCCWC11129HN80010	SCCWC11109HN80233	SCCYC11179HN30390	
SCCPC11129HN30017	SCCDC12179HN10248	SCCYC11199HN30391	
SCCYC11199HN30018	SCCPA12329HF20256	SCCYC11109HN30392	
SCCYC11129HN30023	SCCDC121X9HN10261	SCCYC11129HN30393	
SCCWC11129HN80024	SCCDC12119HN10262	SCCYC11149HN30394	
SCCYC11169HN30025	SCCPA123X9HF20263	SCCYC11169HN30395	

Mr/Ms. A.N. Other,
1 The Street,
Anytown,
Anycountry.
AB12 3CD

May 2009

CODE OF PRACTICE VEHICLE SAFETY RECALL - LOTUS ELISE/EXIGE/EUROPA/2-ELEVEN
V.I.N. SCC??????????????????

Dear Mr/Ms. Customer,

This letter concerns an important safety measure affecting your Lotus, and asks you to arrange with your dealer for a precautionary safety check to be carried out.

On a small range of vehicles, including your own, it has been found that the bolts securing the rear hubs to the suspension may not have been correctly tightened. **THERE IS A DANGER THAT INCORRECTLY TIGHTENED BOLTS MAY RESULT IN AN INSECURE REAR WHEEL HUB, LEADING TO A LOSS OF VEHICLE CONTROL.** Lotus is instituting a vehicle recall campaign in order to ensure that all affected cars are checked, and where necessary, rectified. To minimise any risk, it is recommended that this work be performed as soon as possible.

Lotus sales or dealer records, or data provided by vehicle licensing authorities, indicate that you are the registered keeper of the Lotus model with V.I.N. (Vehicle Identification Number) quoted above.

If you are no longer the owner or keeper of this vehicle, please help us by e-mailing CustomerServices@LotusCars.co.uk to advise details of the new owner. Alternatively, telephone +44 (0)1953 608844. Your co-operation in this matter would be very much appreciated. Thank you.

The necessary work will be carried out entirely free of charge, and should take approximately 30 minutes to complete. Please contact your preferred Lotus dealer to arrange an appointment to have this work performed at your earliest convenience. Any authorised Lotus dealer will be pleased to carry out this work, but if you should have any queries or concerns, please telephone Customer Services for assistance: +44 (0)1953 608844. Alternatively, e-mail: CustomerServices@LotusCars.co.uk

May we apologise for any inconvenience caused, and assure you that your safety is always our primary concern.

This recall is carried out under the terms of the U.K. Code of Practice on Vehicle Safety Defects and with the authority of the U.K. Vehicle & Operator Services Agency.

Yours sincerely,



Neil Lovelock - Aftersales Manager